South Coast Medical Group Family Medicine + Urgent Care Orange County

We are a Family Practice that offers Urgent Care services.

Offering these services is a convenience to our patients by providing continuity of care and access to medical records. Please note the following;

- Urgent Visits that require x-rays, wound repair, casting, splinting, IV therapy, and urgent EKG's are examples of urgent care visits. These visits will be billed out as urgent care, regardless of the day or time, and you will be responsible for your contracted co-pay.
- All visits after 5pm and on Sat/Sun are considered Urgent Care and you will be responsible for your contracted co-pay.

South Coast Medical Group OC

DBA of OC Family Medicine PC Patient Registration

| | Patient Registration | TODAY'S Date: | |
|---|---------------------------------------|---------------|-----------------|
| Patient | | | |
| Last name | First name | | _ Initial |
| Social Security Number | Date of Birth | / / Sex | ☐ Male ☐ Female |
| Street Address | | | |
| City | State | Zip _ | |
| Phone – Home | Work | Cell | |
| Preferred PRIVATE Message/Contact Phone (<i>I'm fully aware that a cell phone is not sec</i> | | | |
| Marital Status 🗌 Single 🗌 Married 🔲 I | Divorced 🗌 Widowed | | |
| Race Asian Black Hispanic N | ative American Other Refused | Unknown White | |
| Employer | | | |
| Have you been seen at South Coast Medical | Group in the past 3 years? \Box YES | □NO | |
| Email Address: | | | |
| | | | |
| Health Insurance | | | |

| Primary Insurance | | Policy Holder Name | | | | |
|--|---------------|-------------------------|-------------|---------|--|--|
| Relationship to Patient | | Primary's Date of Birth | | | | |
| Employer | | Subscriber ID Number | | | | |
| Group Number | | Effective Date | | | | |
| We only bill secondary if Medicare is your | primary | | | | | |
| Secondary Insurance | | Policy Holder Name | | | | |
| Relationship to Patient | | Primary's Date of Birth | | | | |
| Employer | | _ Subscriber ID Number | | | | |
| Group Number | | Effective Date | | | | |
| | | | | | | |
| <u>Responsible Party</u> | | | | | | |
| Last Name | First name | | | Initial | | |
| Social Security Number | Date of Birth | | | Sex | | |
| Street Address | | | | | | |
| City | | | | | | |
| Phone – Home | Work | | Cell | | | |
| Preferred PRIVATE Message/Contact Phone | e | | Marital Sta | tus | | |
| Employer | | | | | | |

Consent to Treat

I consent to and authorize the medical staff at South Coast Medical Group to furnish me and my dependents with necessary medical care. This medical care may include radiology examinations, laboratory testing and other diagnostic procedures as may be required.

Schedule Appointments

I understand that if I do not cancel my appointment within 24 hours a \$25 charge will be applied to my account.

Release of Medical Information

I consent to, and authorize South Coast Medical Group to disclose all or part of my or my dependents, medical record to any mutually agreed upon referring physician.

Financial Responsibility

I understand that I am financially responsible for the payment of medical charges incurred on my behalf at the South Coast Medical Group, regardless of third party coverage.

Date

I have read, understand and agree with all of the above listed consents and disclosures.

□ Patient / □ Mother □ Father □ Guardian Signature

Relationship to patient

Credit Policy

It is our desire to provide quality medical services at an affordable price. In order to continue to provide services, we must avoid unnecessary overhead expenses.

For those patients with insurance coverage, we will properly bill insurance on a timely basis. If you do not have insurance coverage, we are sensitive to your individual financial constraints. In either case, it is critical for you, the patient, to stay in contact with our billing department. If you do not choose to stay in touch with our billing manager and your account does not clear on a timely basis, we want you to understand ahead of time the steps we will take to collect outstanding balances.

Procedure

Initial

- 1. We will request payment at time of service. If this is not possible, we would expect you to let our billing manager know so we may arrange an acceptable payment schedule.
- 2. You will receive at least two statements subsequent to your visit at our clinic. If your account does not clear, and you have not made payment arrangements, we will refer your account to a professional agency.
- 3. The Collection Agency will send you a notification that a payment is due. The letter will arrive at your last known address, and will be printed on credit bureau letterhead. If you respond to this letter, you may avoid damage to your credit record. If you ignore this letter, your account is automatically referred to the credit bureau. If this occurs, your credit will be adversely affected.

It is our experience that the vast majority of our patients understands and cooperates with our credit policy. We are disclosing our policy to you now, so that we may avoid misunderstanding in the future.

I have read and understand this policy.

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Health Care Eligibility Form

The patient or Patient's Legal Representative hereby certifies that he/she is eligible for health plan benefits coverage, and has choose South Coast Medical Group Family and Sports Medicine as the provider of his/her care. Furthermore, the Patients legal Representative understands that if he/she is found ineligible for coverage of plan benefits, he/she is financially responsible for all cost incurred during the delivery of health services, and agrees to pay these charges to the physician accordingly.

| Print Name | Signature | Date | | |
|---|---|-------------------------|--|--|
| | Protected Health Information Release | | | |
| 1. Please list the family members or other persons, if any, whom we may inform about your general medical condition and your diagnosis (including treatment, payment, and health care operation). | | | | |
| None Initial | l | | | |
| Name | Phone# | | | |
| Name | Phone# | | | |
| (I am fully aware that a cell phor | ne is not secure or private) | | | |
| office information. Please understand th | want to receive copies of lab results, referral informatic nat this email is for your physician to send you notificati iagnostic or prescription refills will be made via this e- ot receive in-coming messages. | ons only. If you are in | | |
| 2. Print email address: | | | | |
| Can we leave a message on your cell? I YES NO Can we leave a message at your work? YES NO | | | | |
| Can we leave a message at your home? YES NO Can we send a message using email? YES NO | | | | |
| Can we leave a message with anyone in your household? | | | | |
| Patient Clinical Communication Preferences | | | | |
| Consent to having his/her medical information shared in the HIE (Local Emergency Room)? — YES — NO | | | | |
| Consents to release of medication history? | | | | |
| | | | | |
| Print Name | Signature | Date | | |
| Notice and Acknowledgement | | | | |
| Acknowledgment : I ack | nowledge that I have received the Notice of Privacy P | ractices. | | |
| | | | | |
| Print Name | Signature | Date | | |
| Relationship to patient Mother | Guardian | | | |
| Do you have advanced Directives? 🔲 Y | YES <mark>WO Copy of Advanced Directives received</mark> | P YES NO | | |

South Coast Medical Group OC

DBA of OC Family Medicine
Patient Partnership Agreement

Dear Patient,

Welcome to our practice. We intend to provide you with the care and service that you expect and deserve. Achieving your *best possible health* requires a "partnership" between you and your doctor. As our "partner in health," we ask you to help us in the following ways:

Schedule Visits with My Doctor for Routine Physical Exams and Other Recommended Health Screenings

I understand that my doctor will explain to me which regular health screenings are appropriate for my age, gender, and personal and family history. I understand I will need to complete these recommended health screenings (mammogram, immunizations, pap smears etc). **These health screenings are tests that can help detect lift-threatening diseases and conditions.** If I visit my doctor only for treatment of immediate problems and forget to arrange for regular health screenings, I put myself at risk of letting serious health problems go undetected. I will schedule regular visits with my doctor to complete my physical exam and to discuss these health screenings.

Keep Follow-up Appointments and Reschedule Missed Appointments

I understand that my doctor will want to know how my condition progresses after I leave the office. Returning to my doctor on time gives him or her the chance to check my condition and my response to treatment. During a follow-up appointment, my doctor might order tests, refer me to a specialist, prescribe medication, or even discover and treat a serious health condition. If I miss an appointment and don't reschedule, I run the risk that my physician will not be able to detect and treat a serious health condition. I will make every effort to reschedule missed appointments as soon as possible.

Call the Office When I Do Not Hear the Results of Labs and Other Tests

I understand that my physician's goal is to report my lab and test results to me as soon as possible. However, if I do not hear from my physician's office within the time specified, I will call the office for my test results.

Inform My Doctor if I Decide *Not* to Follow His or Her Recommended Treatment Plan

I understand that after examining me, my doctor may make certain recommendations based on what he or she feels is best for my health. This might include prescribing medication, referring me to a specialist, ordering labs and tests, or even asking me to return to the office within a certain period of time. I understand that *not* following my treatment plan can have serious negative effects on my health. I will let my doctor know whenever I decide *not* to follow his or her recommendations so that he or she may fully inform me of any risks associated with my decision to delay or refuse treatment.

Print Patient Name

Patient Signature



Physician Signature

South Coast Medical Group OC DBA of OC Family Medicine

| | HEAL | TH QUESTION | NAIR | E | | | | |
|--|---------------------|--|-------------|-------------------------------|------------------------|-----------|-----------|----------|
| Name | | Birthdate | | | | | | |
| | | | | _ Date | ~ <u> </u> | | | |
| Last Date of Physical Exam Month | Year | Last Pap Smear | | Month | | | Year | |
| Last Date of Colonoscopy Month | | | | | | Year | | |
| Last Date of Mammogram Month | Year | | | | | | | |
| DRUG ALLERGIES | | V | FA | MILY HI | STORY | | | |
| | | | | | Father's | Mother's | CILI | CLUL |
| | | Heart disease | Father | Mother | Parents | Parents | Siblings | Children |
| | | High blood pressure | | | <u> </u> | | | |
| | | | | | | | | |
| CUDDENT MEDICATIONS | | Stroke | | | | | | |
| CURRENT MEDICATIONS | | Cancer | | | | | | |
| | | Glaucoma | | | | | | |
| | | Diabetes | | | | | | |
| | | Epilepsy/Convulsions | | | | | | |
| | | Bleeding disorder | | | | | | |
| | | Kidney Disease | | | | | | |
| | | Thyroid disease | | | | | | |
| | | Mental Illness | | | | | | |
| | | Osteoporosis | | | | | | |
| | HOS | PITALIZATION OR SURG | ERY | | | | | |
| Reason | Date | Reason | | | | | Date | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| WOMEN ONLY Pregnant? | | Planning Pregnancy? | י ם | YES | | | | |
| <u> </u> | 7 | PAST MEDICAL HISTORY | Y | | | | | |
| □ Migraines | | □ Lactose Intolerance | | | Thyroid disease | | | |
| High blood pressure | | Gall bladder disease | | 🗖 Diabetes Type I 🗖 Type II 🗍 | | | | |
| Heart Arrhythmia | | Prostate disease | | Last A1C blood test | | | | |
| Heart murmur | | Incontinence | | Chronic rashes | | | | |
| Heart Attack High Cholesterol | | Sexual/Menstrual dysfunct | | | Cancer_ | noo | | type |
| Peripheral vascular disease | | Sexually Transmitted DiseaseHepatitis | | Sleep Apnea | | | | |
| Allergies/Hay fever | Ē | Anemia | | | Other _ | | | |
| Asthma | Ē | Arthritis | | | | | | |
| Bronchitis | | Osteoporosis | | | | | | |
| Pneumonia | | Gout | | | | | | |
| | | Anxiety | | | | | | |
| 🗖 GI disorder | | Depression | | | | | | |
| | | HABITS | | | | | | |
| Smoke: Packs daily | | How long? | | W | hen stopp | ed? | | |
| Coffee: Cups daily? | | Other caffeines? | | | Diet: Sal | | | |
| Exercise routine: | | | | | | intake | | |
| Alcohol: Type/Amount | | | | | | | | |
| | Successing 7 | Doutimo duometros 🗖 📿 | | liature | | o | ing | ning 🗖 |
| □ SLEEP: Difficulty falling asleep □ | Snoring 🛛 🛛 🛛 | Daytime drowsiness 🗍 Co | ontinuity d | listurbanc | es ⊔ E | arly morn | ing awake | ning 🗆 |